

Director - Product Management, CoLearn (Remote)

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WORK EXPERIENCE

• Director - Product

Jan, '20 - Present

CoLearn, Remote & Jakarta(Indonesia)

Growth

- Launched Indonesia's first ML based Q&A platform with video solutions for K-12. Reached 1 Million users within 5 months of launch & awarded best app of 2020 by Google Play store
- Launched the web product to fuel SEO lead organic growth. Reached **5 Million MAUs** becoming 2nd major edtech player in Indonesia. Brought down the CAC to \$0 saving \$100K+ monthly on marketing spends.
- Became highest rated education app in Indonesia (4.8 rating) by introducing touchpoints for delightful review

Monetization

- Introduced programmatic video and display ads on app and web along with brand partnership ads on high impression touchpoints, leading to additional stream of monthly revenue
- Premium subscription offering (ads free) Converted 2.5% of app MAUs to paid subscribers with 50% monthly renewal rate. Retention rate increased by 100% for paid users compared to free users

Retention & Engagement

- Increased accuracy of our Q&A platform from 60% to 80% through variety of product initiatives.
- Increased app retention by 40% and engagement by 60% over a period of 1 year by bringing features like search history, search relevance score, reducing app size, video analytics and text search.
- Managed a team of 3 PMs, 2 product analysts, 2 data analysts and 1 SEO manager. Lead analytics end-2-end
- Promoted from senior PM to lead PM and then to director of product in a course of 2.5 years

Product Manager

Nov, '17 - Dec, '19

KredX, Bangalore

- Carried out end to end product development for mobile app (iOS & Android) and website for the investors.
- Increased net returns through the platform by 9% by introducing interest income on funds lying idle in the wallet of investors through liquid mutual funds earning at least 4% p.a. interest.
- Automated TDS settlements for vendors which increased the collection amount & decreased human errors to 0
- Introduced checkout timer which increased checkout conversion rate to 81% (previously 65%). This also improved deal purchase CSAT from 4.22 to 4.61 over a span of 2 months.
- Started investor referral program that infused XX Crores of new liquidity in 6 months which was missing earlier.

• Co-founder - Product, Operations & Growth

Nov, '16 - Oct, '17

Panally, Bangalore

- An online travel platform for exploring destinations seamlessly with time industry innovations like book now pay later, prediction of journey, etc.
- Onboarded many vendors in 2 months for pan-India presence and selected for NASSCOM 10k startup program.

• Software Development Engineer 1

Jul, '15 - Aug, '16

Flipkart, *Bangalore* (Ads Group)

• Worked on brand stories/multi-banner/in-feed display and video ads on app and website for in-house revenue as well as ad exchanges. Developed internal tool for business teams to track budgets & insights for ad campaigns.

EDUCATION

National Institute of Technology Karnataka, Surathkal

BTech - Computer Science Engineering (2011-2015)

- Chief Placement Coordinator: Lead a team of 60 placement coordinators and hosted 250+ companies on campus
- TCS Best Student Award '15: Awarded to only 1 student out of 1500 students for overall contribution to the college
- **CBSE merit scholarship**: For securing rank 1,294 amongst 1,100,000 entrants (99.99 percentile).